The Apology Letter Bank

The Apology Letter Bank is where all apology letters written by offenders to victims are held until the victim requests to see them.

Victims who wish to receive an apology letter from an offender may contact The Victim Services Program (802) 241-2309 or submit a Request for Apology Notification Request Form (see reverse side)

The Victim Services Program Vermont Department of Corrections 103 South Main Street Waterbury, Vermont 06771-1001 (802) 241-2309
An apology letter is one tool that an offender can use to show the victim that he/she understands the harm that has been caused by the crime and is taking responsibility for it.

An Apology Letter might be written as part of an offender’s case plan, as part of a treatment exercise or at the victim’s request.

Every Apology Letters will be reviewed by the case worker, or treatment provider and a member of the Victim Services Program staff before being filed in the Apology Letter Bank.

An Apology Letter should never be used to ask for forgiveness or a pardon, or to make excuses for the crime. Such letters will be returned to the offender and may be re-submitted and filed in the Apology Letter Bank, after changes have been made.

Once a letter has been reviewed and is determined to be appropriate, it is filed in the Apology Letter Bank.

An offender’s apology letter is forwarded to the victim only if there is an Apology Letter Notification Request Form on file with the Victim Services Program or if the victim makes a verbal request.

Registered victims who wish to receive an apology letter will be contacted when an apology letter has been filed in the Apology Letter Bank.

Victim Services will make arrangements with the victim for how he/she wishes to have the contents of the letter shared.

For further information about the Apology Letter Bank or any other services offered by the Vermont Department of Correction’s Victim Services Program please call:

Phone: 802 241-2309
Fax: 802 241-2377

Victim Services Program Apology Letter Bank
103 South Main Street
Waterbury, Vermont 05671-1001

Name: _______________________________
Address: ____________________________
( ) Telephone (daytime) ________________ ( ) Telephone (Evening) ________________

Offender Name: _______________________
Offender’s date of birth ___________________

Offense: _______________________________
Date of Crime _________________________

Name and phone number of another person who may be able to help us contact you:

_____________________________________

Signature: _______________________________
Date: _________________________

Yes, I would like to be notified if the Victim Services Program receives an apology lettered addressed to me.

Mail completed Request Form to:
Victim Services Program Apology Letter Bank
103 South Main Street
Waterbury, Vermont 05671-1001