



State of Vermont
Department of Corrections
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Agency of Human Services

To: All Inmates Housed OOS

From: VTDOC Central Office

Date: September 13, 2018

Re: FAQ #7

At this point in time, the Vermont Department Corrections is continuing to work through the process of finalizing the new facility contract and still cannot release any information pertaining to the name or specific location of the new facility. We would like to thank you for your continued patience and understanding on this matter. Please review the updated information below and continue to submit questions as they arise.

Reference #	Question	Answer
1.	Will inmates be allowed to keep the gray footlockers purchased in Pennsylvania, or will they be reimbursed the \$17.00 paid?	Inmates will be allowed to keep the gray footlockers purchased in Pennsylvania.
2.	Will inmates be allowed to keep the typewriters purchased in Pennsylvania, or will they be reimbursed the \$250.00 paid?	Inmates will be allowed to keep the typewriters purchased in Pennsylvania.
3.	Will inmates be allowed to keep the tablets purchased in Pennsylvania, or will these be confiscated?	Inmates will not be allowed to keep the GTL tablets purchased in Pennsylvania as the new facility does not have a system to support their continued use.
4.	Will inmates be allowed to keep the gym shorts purchased in Pennsylvania, or will these be confiscated?	Inmates will be allowed to keep the athletic apparel purchased in Pennsylvania.
5.	Will inmates with chronic mental and/or physical health care conditions continue to be housed out of state?	All inmates eligible to be housed out of state per Vermont directive #371.22 will continue to be housed out of state.
6.	Previous transports have been exceptionally uncomfortable. Will travel conditions be improved during the next transport?	The issue of comfort during transport has been discussed with the potential vendor and this factor is being taken into consideration.
7.	What is the size of the new units or pods? How many cells or beds will there be?	The new units have one hundred and twenty beds per unit. There are three units total.
8.	Is there air conditioning in the housing units or pods?	Yes, there will be air conditioning in the housing units.



9.	Will the new facility have wet cells or open dorms?	The new facility has wet cells.
10.	Will there be microwaves available in the new units or pods?	There will be microwaves available in the new units.
11.	Is there a list of inmate employment opportunities and rates of pay available?	A minimum of forty percent of the population will be guaranteed employment. There is no specific list of available employment opportunities at this time.
12.	Will we be allowed to have property sent back in?	No, property will not be allowed to be sent back in.
13.	Will video game systems be allowed at the new facility?	Yes, video game systems will be allowed at the new facility.
14.	Who is the approved commissary vendor, and what vendors can we order from?	The approved vendors at the new facility are Keefe and Access.
15.	When will our property be sent out? Can all property be sent to the new facility?	All inmate property will be shipped prior to or at the time of the move. Property will be sent to the new facility or returned to an address of the inmate's choosing at the expense of the Vermont Department of Corrections.
16.	What is the in person visitation schedule and will video visitation be allowed?	There will be kiosks available for video visitation. Visitation hours will be from 8AM to 4PM. The days of visitation will be posted in the units.
17.	Will there be medical copays at the new facility?	No, there will be no medical copays at the new facility.
18.	Will the housing plan be finalized prior to moving to the new facility?	The inmate housing plan will be determined by the new facility.
19.	Will inmates be transported via bus or plane?	This is a security related question and will not be answered.
20.	Will Vermont inmate ID numbers be used at the new facility?	The new facility will utilize Vermont inmate ID numbers.
21.	Will seven envelopes and stamps per week be available upon our arrival?	Yes, inmates will be provided seven envelopes and stamps per week.
22.	Will there be a private attorney line in the housing units?	Yes, an unmonitored attorney line will be available in the housing units.
23.	Will complete medical files follow inmates from Pennsylvania DOC?	Yes, medical files will be shipped from Pennsylvania to the new facility.



24.	What clothing will be provided by the contractor?	Inmates will be provided with a minimum of three sets of clean facility uniforms as well as three pairs of socks, three undershirts, three pairs of underwear, one pair of shorts, one set of sweat clothes (top and bottom), one pair of shoes, one set of long underwear (top and bottom), one winter jacket and one winter hat.
25.	Will the VT DOC pay the postage for property which cannot be brought to the new facility?	Inmates will have the option to mail home any property that cannot be brought to the new facility at the expense of the Vermont Department of Corrections.
26.	What classification tool will be used?	The new facility utilizes the ICAS classification tool.
27.	Does the facility use Securus or GTL for phone service?	The new facility utilizes ICSolutions for phone service.
28.	What does the contractor offer for activities, recreational opportunities, vocational training, and education that Vermont inmates will have access to?	Inmates will be provided with the following educational, vocational, and substance abuse treatment opportunities: Adult Basic Education (Foundational Literacy), Adult Basic Education (Literacy), Adult Basic Education (Pre-GED), Adult Basic Education (GED), Post-Secondary Education, Microsoft Office Keyboarding, Microsoft Office Word, Microsoft Office PowerPoint, Microsoft Office Excel, Substance Abuse, Alcoholics Anonymous, Narcotics Anonymous, Re-entry Program (Go Further Process). Religious and spiritual services shall be provided in accordance with ACA standards. Inmates will be provided with a minimum of six hours of out of cell recreation opportunities for inmates in General Population per day. Out of unit recreation will be afforded seven days a week for no less than one and a half hours per day.
29.	Will special diets, bottom bunk/tier, and other special medical allowances be granted upon arrival?	All medical information will be provided to the new facility prior to the transfer.
30.	Will inmate departure from Camp Hill be all at once or in stages?	This is a security related question and will not be answered.



31.	Does the facility use a vendor for email messages, e-books, music downloads, etcetera such as JPAY or GTL?	Kiosks are available at the new facility for music downloads. Inmates will have to purchase an MP3 players to gain access to this. E-mail will be available on the kiosks as well at a later date.													
32.	How many hours per day will we be locked down?	Inmates will be provided with a minimum of six hours of out of cell recreation opportunities for inmates in General Population per day. Out of unit recreation will be afforded seven days a week for no less than one and a half hours per day.													
33.	Will Vermont inmates be housed with inmates from other jurisdictions?	No, Vermont inmates will not be housed with inmates from other jurisdictions when residing in general population.													
34.	Is the facility tobacco free or will tobacco be allowed?	The new facility is tobacco free.													
35.	Can our property be shipped in our record center boxes?	Vermont Department of Corrections staff will be packing the property for this transfer.													
36.	Will Vermont DOC create a hotline for inmates to quickly report abuses by guards?	No, a hotline will not be created. Inmates are encouraged to report any concerns they may have to their Vermont caseworkers.													
37.	Current phone rates are \$0.06 per minute. Will this rate be preserved? If not, what will the new rate be?	<table border="1"> <tr> <td>Local</td> <td>\$ 0.039</td> </tr> <tr> <td>Intralata/Intrastate</td> <td>\$ 0.069</td> </tr> <tr> <td>Interlata/Intrastate</td> <td>\$ 0.069</td> </tr> <tr> <td>Interstate</td> <td>\$ 0.069</td> </tr> <tr> <td>US Territories</td> <td>\$ 0.069</td> </tr> <tr> <td>International</td> <td>\$ 0.50</td> </tr> </table>	Local	\$ 0.039	Intralata/Intrastate	\$ 0.069	Interlata/Intrastate	\$ 0.069	Interstate	\$ 0.069	US Territories	\$ 0.069	International	\$ 0.50	
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38.	Besides the carry on box, how many boxes of property will be allowed?	All allowable property will be transported to the new facility. Any property that is not allowed will be mailed to the address of the inmate's choosing at the expense of the Vermont DOC. Inmates will be allowed carry-on baggage which will be transported in a clear plastic bag and may contain: one undershirt, one pair of undershorts, one pair of socks, one pair of shoes with no laces, one pair prescription glasses (no stones), one wedding band (no stones), dentures, hearing aid(s), nitroglycerin pills, inhaler, legal documents, one religious book (Bible, Koran, Most Holy Book).
39.	Can unopened commissary items be sent to the new facility?	Yes, unopened commissary items can be sent to the new facility as long as said items are allowable property.
40.	How will we access the Vermont courts and the law library?	The new facility has a large law library space that is well resourced. The Vermont Department of Corrections is currently working on getting this library resourced with Vermont specific material.
41.	What Vermont legal resources will be available in the law library?	The new facility has a large law library space that is well resourced. The Vermont Department of Corrections is currently working on getting this library resourced with Vermont specific material.
42.	When will our Pennsylvania accounts be closed?	The answer to this question is still being determined and will be answered in a future FAQ.
43.	How can our friends and family members send money?	The answer to this question is still being determined and will be answered in a future FAQ.



44.	What is the facility's postal mailing address?	The answer to this question is still being determined and will be answered in a future FAQ.
45.	What is the inmate mailing address?	The answer to this question is still being determined and will be answered in a future FAQ.

Please be sure to be as specific as possible when submitting questions. Staff contacts which include questions on the transition must be submitted separately from staff contacts containing questions on general casework issues or they will not be answered.

Please refer friends and family to the Vermont Department of Correction's public website for access to these FAQ's.

<http://doc.vermont.gov/information-for-inmate-families-and-friends/inmates-housed-out-of-state/>

Thank you in advance for your cooperation and patience as we continue the negotiation process.

