Emails, VideoGrams and photo attachments that contain any of the following will not be delivered and stamps will not be refunded. Anyone sending or receiving emails, VideoGrams or photos that violate North Lake Correctional Facility policies may lose their privileges to utilize such services.

- Illegal acts, including but not limited to displaying drugs, weapons, abuse to animals or children
- Anything of a threatening nature
- Anything sexual in nature, including nudity, sexual gestures or sexual “adult toys”
- Showing of cleavage or the midsection
- Tube/tank/spaghetti string dresses, tops, shirts; sleeveless shirts/tops; muscle shirts; beach wear; or transparent clothing
- High cut shirts, shorts, skirts or dresses
- Gang signs or gang related clothing
- Information for another offender
- Attachments with coded messages
- Information that encourages violence

If you have questions or problems, submit a trouble ticket directly to JPay through the kiosk.